

18 October 2018

HARDIEFENCE – SUPPLY ISSUES UPDATE

As you are aware, we are currently experiencing supply issues with our HardieFence product. Due to ongoing manufacturing challenges with the HardieFence product line, we are unfortunately only able to supply limited quantities of HardieFence at this time. This allocation is being managed carefully at a local level with our key HardieFence resellers and we will endeavour to treat urgent requirements with the highest priority. We note at this stage that access to HardieFence (2400mm and 1800mm sizes) will be restricted until February 2019 by which time we anticipate there being a limited production run.

PRODUCT TO BE DISCONTINUED

As a combined result of the decline in the demand for our HardieFence product and the recent manufacturing issues experienced, James Hardie will cease manufacture of this product from March 2019. In the circumstances, we recommend any product purchased is limited to small to medium level rectification work only and that any new projects consider alternative solutions.

We will provide further communications around stock availability throughout this period in due course. If you have any further concerns or queries please contact our customer service team on 131 103.

Yours sincerely,

Robert Verguizas

Sales Director Australia

James Hardie Australia Pty Limited